

Internet Access Resources for Families

Internet access is an essential part of being able to connect with teachers and classmates. If you don't already have service, three providers in our area offer low-cost or limited-time no-cost service to qualifying families.

Comcast Xfinity Internet Essentials

In response to COVID-19, new families who connect will receive 60-days of internet service for free. To avoid being billed, you will need to cancel at the end of those 60-days. The Internet Essentials program is normally available to all qualified low-income households in Comcast's service area for \$9.95/month.

- From a web browser, go to: <https://apply.internetessentials.com/> or www.internetessentials.com for new customers. The accessible website also includes the option to video chat with customer service agents in American Sign Language. *(From a district-provided mobile device, you will be able to access the internet from any school parking lot.)*

-OR-

- Call 1-855-846-8376 for English and 1-855-765-6995 for Spanish.

Xfinity WiFi Free For Everyone: Xfinity WiFi hotspots across the country will be available to anyone who needs them for free – including non-Xfinity Internet subscribers. For a map of Xfinity WiFi hotspots, visit www.xfinity.com/wifi. Once at a hotspot, consumers should select the "xfinitywifi" network name in the list of available hotspots, and then launch a browser. While these hotspots are typically situated at small and medium-sized businesses, they are strong enough to reach nearby residences in some situations.

Access from AT&T

In response to the public health crisis, AT&T is offering two months of free service to new Access customers who order by April 30, 2020. \$5/month or \$10/month thereafter, depending on your internet speed. No commitment, cancel after two-months to avoid being billed. Waiving all home internet data overage fees. Eligibility includes households that participate in the Supplemental Nutrition Assistance Program, National School Lunch Program, Head Start, or those receiving Supplemental Security Income benefits in California.

1. From a web browser, go to: <https://accessatt.solixcs.com/> *(From a district-provided mobile device, you will be able to access the internet from any school parking lot.)*
2. After you're notified that your application has been approved, call AT&T to get started.
 - a. English: (855) 220-5211
 - b. Spanish: (855) 220-5225

Consolidated Communications

Consolidated Communications is offering free service for 2-months to families impacted by COVID-19.

- Call **1 (855)-399-3084** Mention Offer Code: **Two Months Free** to sign up.

This offer includes free installation and no equipment fees for two months. Students and their families do not have to sign a long-term contract to receive this offer. Consolidated doesn't cap the amount of data you can use or charge extra based on your use.

Need additional internet support?

If you are unable to establish internet access with any of the above service providers, please visit <http://www.sanjuan.edu/internethelp> or call (916) 971-7600. You'll be asked for some basic information and district staff will work to assist you with establishing internet service for your student.