

#Get Help. Get Answers



Using the Student Technology Support Website

- 01** Visit portal.sanjuan.edu and click on the Technology Support tile
- 02** Enter your student email and password at the login screen
- 03** Use the “How Can We Help?” search bar
- 04** Click on the options to look through our help documents that might solve your technology problem
- 05** If you still don’t have an answer, click on the Get Help option to create a ticket
- 06** Click on Create a Ticket Student
- 07** Fill out all the necessary information about the issue you are having
- 08** Click Submit!
You will then see the timeline started to track your ticket



San Juan
Unified School District